



RENTAL AGREEMENT TERMS & CONDITIONS (Incorporated into and part of the Rental Agreement)

1. Terms & Conditions: By signing this agreement you acknowledge that you have read and agree to all of the terms and conditions of this Rental Agreement or otherwise attached hereto. You are entering into an agreement with Sasve International, a California based corporation (hereafter "Sprinter Rentals", "we", or "us"). You also agree to be fully responsible for all acts and omissions of authorized drivers while driving the vehicle and their failure to comply with the terms and conditions of this Agreement.

2. Early Returns: There are no refunds for vehicles returned early or before the Rental Agreement due date.

3. Damage Report: By initialing below, you agree that you will complete a damage form at the time of the vehicle pickup before the vehicle is driven by you or any authorized driver and up immediately after the has been vehicle returned, and you agree that you will submit the report to Sprinter Rentals. You will be fully responsible for any vehicle damages (interior and exterior) including damages to the windshield, that are not noted on the damage report prior to you driving the vehicle.

You will not authorize or attempt any repair(s) to the Vehicle without Sprinter Rentals' prior written permission. You are fully responsible for and liable for any unauthorized repair(s) and any damage caused thereby.

Damages: You must return the Vehicle in the same condition as it was in when received it, with exception of reasonable wear and tear. If the vehicle is returned with damages, Sprinter Rentals will gather documentation to prove when the damage was caused (for example: pictures, damage forms turned in by the previous renter when the vehicle was checked out, damage forms received when checked back in by our trained mechanics, and repair estimates from a certified body shop, etc.). You will be notified immediately of the new damages and are obliged to report a claim with the insurance company that you provided for your rental. You must respond back to Sprinter Rentals via email, fax, or phone call providing Sprinter Rentals with the claim number and agent's name provided by your insurance company. The deductible will be charged to your credit card on file for the reservation unless there is another form of payment to be made. If the Insurance does not cover the damages, or Sprinter Rentals does not hear back from you within 15 days, you consent that Sprinter Rentals may charge the full amount of the damages, including but not limited to the repair cost, downtime, any related transfer fee and occurrence fee to your credit card on file for the reservation.

4. Other Damage Related Charges: The Renter(s) will pay Sprinter Rentals an administrative fee ('Occurrence Fee') per reported occurrence of damage to the vehicle, even if these findings are the result of an error or false testimony from the Renter(s). No matter who is responsible for the damage or accident, the Renter(s) will pay the foregoing administrative fee. The Renter(s) is liable for all losses of income from future rentals, scheduled for the vehicle due to damages to the same vehicle, whether the damages were caused by the renter or any other person for any reason or cause. Hereby the Renter agrees to pay for a daily Down-time fee of \$99.50. The Renter(s) authorizes Sprinter Rentals to charge the full amount of the deductible provided by the Renter(s) insurance company, as well as any other charge not covered by the insurance company, to the Renter(s) Credit Card in case of an incident or damaged caused to our vehicle.

Occurrence Fee: In addition renter(s) will pay an administrative fee ('Occurrence Fee') per occurrence of damage to the vehicle, to SPRINTER RENTALS, even if this results from an error or false testimony of the renter(s). No matter who is responsible for the damage or accident, the renter(s) will pay the administrative fee forgoing. If the total amount owed to Sprinter Rentals, including including but not restricted to repair of the damage, downtime, transfer fees, impound fees and other related charges, is equal or less than \$500.00, the Occurrence Fee will be of \$75.00. If the total amount owed to Sprinter Rentals is above \$500.00 but equal or less then \$2,000.00, the Occurrence Fee will be of \$150.00. If the total amount owed to Sprinter Rentals is above \$2,000.00 but equal or less then \$10,000.00, the Occurrence Fee will be of \$375.00. If the total amount owed to Sprinter Rentals is above \$10,000.00 the Occurrence Fee will be of \$975.00.

The Occurrence Fee does not apply to maintenance or manufacturer related issues.

5. TV/DVD/RADIO/AUX: A \$2.00 fee is automatically included in rentals of vehicles that have a TV/DVD installed. Sprinter Rentals does not guarantee that a malfunction with TV/DVD, RADIO/AUX during your rental can be remedied immediately. If TV/DVD, RADIO/AUX is not working during your rental, Sprinter Rentals will evaluate the issue and will consider a refund only for the amount paid for the DVD/TV Rental of \$2.00 per day.



6. 100% Smoke Free: By initialing below, you agree that if the Vehicle returns with evidence of smoking (for example: butts, smell, ash, burning evidence, or tobacco remnants) that \$250.00 will be charged to the credit card Sprinter Rentals has on file for the reservation. If the Vehicle returns with signs of other smoking substances (for example marijuana, cigar, or other heavily odored substances) \$350.00 will be charged to the credit card Sprinter Rentals has on file for the reservation.

7. Transfer and Door-To-Door Deliveries: Sprinter Rentals endeavors to deliver the Vehicle before the beginning of each rental. Occasionally due to traffic conditions or other unforeseen circumstances outside of our control delivery may be delayed. We will advise you as soon as we are aware of any possible delay and keep you informed as to actual delivery time. There will be no refund made if the delay is less than 1 hour. For delays over 1 hour a pro rata refund will be made for each hour of delay. By initialing below, you acknowledge that there are no reimbursements for delays of all van deliveries within an acceptable time frame up to 1 hour caused by unforeseen circumstances.

8. Return Date: By initialing below, you acknowledge that you are required to return the vehicle on or before the return date. Failure to return the vehicle on the due date, or obtain approval from a reservation agent to extend your rental, may result in you being charged a significantly higher additional daily rate as noted in the charges summary.

- (a) If the period it is overdue is less than 3 hours then you will pay an additional fee equal to 50% of the daily rental price that was originally quoted to you or third parties,
- (b) If the period is 3 hours or more but less than 24 hours then you will pay an additional fee equal to 100% of the daily rental price that was originally quoted to you or third parties, and
- (c) If the period is 24 hours or more, then you will pay an additional fee equal to 200% of the daily rental price that was originally quoted to you or third parties for each day (a partial day shall be rounded up to a full day). Further, in the event that due to the unavailability of the vehicle, costs are incurred such as a discount to a party that was to rent the vehicle on its return or costs to procure a replacement vehicle, you will be responsible for such costs. “

9. Cleaning: By initialing below, you allow Sprinter Rentals to charge \$75.00 to the credit card on file for your reservation if the Vehicle needs extra cleaning after it is returned due to trash left in the Vehicle, stains on the floor or seats and abnormal amounts of dirt or sand.

10. Refuel Charge Rate: If you return the vehicle with less than a full tank of fuel or less fuel than it was delivered to you and have not purchased any of our **Fuel Tank Special** option, you will be charged for the cost of filling the tank at the rate of \$5.28 per gallon of diesel or \$6.06 per gallon of gasoline. For your convenience we have **Full Tank Specials**, **Half Tank Specials** and a **Quarter Tank Special** option available.

11. Over Mileage: Every rental includes a certain amount of millages dependent on the length of the rental and the van category. The over mileage is rate is \$0.29 per mile. You may add additional mileage to your rental by purchasing one of our **Additional Mileage or Unlimited Mileage** option.

12. Toll Tag: Sprinter Rentals offers Toll Tags of the following providers: EZ-Pass, SunPass, and FastTrack. When renting one of our Toll Tags Sprinter Rentals will charge you a Toll Tag Fee of \$3.95 per day plus the toll fee. When passing through toll roads without paying the toll, the DMV office will fine Sprinter Rentals for the use of the toll road without a Tag, in which case Sprinter Rentals will charge a higher Administrative Fee (Toll Violation Fee) at \$25.00 per violation plus the toll violation or fee set by the DMV. The same policy applies to Parking Violations. For your convenience, you may also use your own Toll Tag.

Note that for the Texas area TX-Tag is automatically added, you will be charged for the toll fee.

13. Reducing the Risk of Rollover Crashes: National Highway Traffic Safety Administration (NHTSA) research shows that 15-passenger vans have a rollover risk that increases dramatically as the number of occupants increases from fewer than five to more than ten. We recommend that drivers insist all occupants wear safety belts at all times and that drivers of 15-passenger vans are trained and experienced. For more information about the how you can reduce the risk of Rollover Crashes please visit the NHTSA website, or click [here](#).

13. Additional Insurance Coverage and Coverage Waiver

RLP, SLI and PAI/PEC are available only for rentals starting in California. Sprinter Rentals does not sell Insurances. Please remember that as Main Renter you are liable for damages to the rented vehicles when occurred during your rental. Purchasing one of our Supplemental Insurance Packages or Damage Waivers Packages will not replace your liability, they might extend your coverage or waive you for specific amounts for damages to the rented vehicle instead.

- (a) **Renters Liability Protection (RLP):** RLP provides primary third-party liability insurance up to the state-required minimum financial responsibility limits. You accept RLP in accordance with the brochure, a copy of which you acknowledged has been received by you, and the master policy, a copy of which is available for review on our website.
- (b) **Supplemental Liability Insurance (SLI):** SLI provides supplemental third-party liability insurance in an amount between state-required minimum financial responsibility limits and \$1 Million. You accept SLI in accordance with the brochure, a copy of which you acknowledged has been received by you, and the master policy is available for review on our website.
- (c) **Personal Accident Insurance/Personal Effects Coverage (PAI/PEC):** By initialing, you accept PAI/PEC at the daily rate shown, and upon the terms and conditions of the summary of coverages in the PAI/PEC brochure, a copy of which you acknowledge has been received by you.
- (d) **Loss Damage Waiver (LDW):** By initialing below you accept that you required to purchase LDW as a waiver of Sprinter Rentals right to make you cover for loss or damages to the rented vehicle for an amount between \$10,000.00 and the Excess Waiver Limit (EWL) which is different for each vehicle category. You accept that you will be financially liable for amounts below \$10,000.00 and amounts above the Excess Waiver Limit. The LDW waives the Renters from financial liability for loss or damages occurred to rented vehicle, as well as transfer fees and downtime involved. The LDW does not include the Occurrence Fee and it also does NOT cover for Glass or Tire damage.
EWL for Metris Minivan: \$25,000.00; EWL for 11 Seater Executive Sprinter: \$45,000.00 EWL for 9 Seater Business Sprinter: \$40,000.00; EWL for 9 Seater Comfort Sprinter: \$35,000.00; EWL for 15 and 12 Seater Sprinter: \$35,000.00; EWL for Cargo and Crew Cargo Sprinter: \$25,000.00
- (e) **Collision Damage Waiver (CDW):** By initialing below you accept that you required to purchase CDW as a waiver of Sprinter Rentals right to make you cover for damages to the rented vehicle for an amount between \$2,000.00 and \$10,000.00. You accept that you will be financially liable for amounts below \$2,000.00 and amounts above \$10,000.00. The CDW waives the Renters from financial liability for damages occurred to rented vehicle, as well as transfer fees and downtime involved. The CDW does not cover the Occurrence Fee and it also does NOT cover for Glass or Tire damage.
- (f) **Partial Damage Waiver 2000 (PDW-2000):** By initialing below you accept that you required to purchase PDW-2000 as a waiver of Sprinter Rentals right to make you cover for damages to the rented vehicle for an amount below \$2,000.00. You accept that you will be financially liable for amounts above \$2,000.00. The PDW-2000 waives the Renters from financial liability for damages occurred to rented vehicle, as well as transfer fees and downtime involved. The PDW-2000 does not cover the Occurrence Fee and it also does NOT cover for Glass or Tire damage.
- (g) **Partial Damage Waiver 1000 (PDW-1000):** By initialing below you accept that you required to purchase PDW-1000 as a waiver of Sprinter Rentals right to make you cover for damages to the rented vehicle for an amount below \$1,000.00. You accept that you will be financially liable for amounts above \$1,000.00. The PDW-1000 waives the Renters from financial liability for damages occurred to rented vehicle, as well as transfer fees and downtime involved. The PDW-1000 does not cover the Occurrence Fee and it also does NOT cover for Glass or Tire damage.



- (h) **Partial Damage Waiver 500 (PDW-500):** By initialing below you accept that you required to purchase PDW-500 as a waiver of Sprinter Rentals right to make you cover for damages to the rented vehicle for an amount below \$500.00. You accept that you will be financially liable for amounts above \$500.00
The PDW-500 waives the Renters from financial liability for damages occurred to rented vehicle, as well as transfer fees and downtime involved. The PDW-500 does not cover the Occurrence Fee and it also does NOT cover for Glass or Tire damage.
- (i) **Glass & Tire Waiver (GTW):** By initialing below you accept that you required to purchase GTW as a waiver of Sprinter Rentals right to make you cover for damages to glass and tires of rented vehicle for an amount below \$500.00. You accept that you will be financially liable for amounts above \$500.00
The GTW waives the Renters from financial liability for damages occurred to rented vehicle, as well as transfer fees and downtime involved. The GTW does not cover the Occurrence Fee.

Our terms and conditions might have changed, please find an updated copy of our Terms & Conditions [here](#). By signing below, you agree that you have read and accept our Terms & Conditions as well as the terms and rates listed on this Rental Agreement. You also acknowledge that you have receipt a link to the NHTSA website which lists measures to reduce the risk of Rollover Crashes on 15-passenger vans.